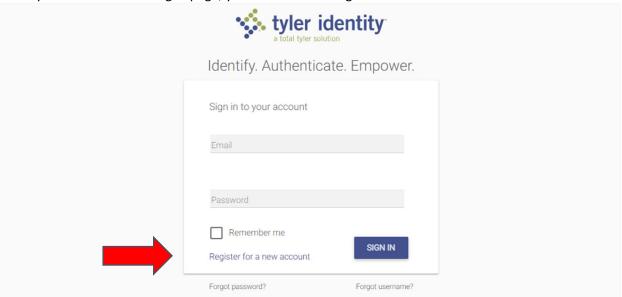
LOG IN ASSISTANCE FOR CITY OF SMYRNA ONLINE BILL PAY

Log in to the system using this link: https://portal.smyrnaga.gov/mss/citizens/default.aspx.

On the Citizen Self Service page select "Log In."



When you reach the main log in page, you will need to "Register for a new account."



Once you have completed your registration, you should be able to access your account. If you are unable to access an existing account, note the options for "Forgot password" and "Forgot username".

If you have an irrigation meter, we recommend you link that account to the account for your main meter:

- Log in to Citizen Self Service
- Navigate to Utility Billing
- Input the Account Number for your main meter and input your Customer Number
- Look for your Account Number in blue font
- Click your Account Number
- Look for the option at the top to "Link to Account"
- Input the Account Number for your irrigation meter and input your Customer Number

IF YOU NEED ASSISTANCE WITH REGISTERING FOR A NEW ACCOUNT OR ACCESSING AN EXISTING ACCOUNT, PLEASE CONTACT THE UTILITY BILLING DEPARTMENT AT 678-631-5338.