

## LOG IN ASSISTANCE FOR CITY OF SMYRNA ONLINE BILL PAY

Log in to the system using this link: <https://portal.smyrnaga.gov/mss/citizens/default.aspx>.

On the Citizen Self Service page select “Log In.”

**Munis Self Service**

**Welcome to Citizen Self Service**

Thank you for using the City of Smyrna Citizen Self-service page to view and pay bills and review billing and payment history.

[Log in to access](#)

- Business License
- Utility Billing
- Permits and Inspections

**Don't have a login?**  
No problem, you can still quickly access:  
[Non-Emergency Requests](#)  
[Personal Property \(Boats, etc.\)](#)  
[Real Estate \(Your House or Land\)](#)

When you reach the main log in page, you will need to “Register for a new account.”

**tyler identity**  
a total tyler solution

Identify. Authenticate. Empower.

Sign in to your account

Email

Password

Remember me

[Register for a new account](#) [SIGN IN](#)

[Forgot password?](#) [Forgot username?](#)

Once you have completed your registration, you should be able to access your account. If you are unable to access an existing account, note the options for “Forgot password” and “Forgot username”.

If you have an irrigation meter, we recommend you link that account to the account for your main meter:

- Log in to Citizen Self Service
- Navigate to Utility Billing
- Input the Account Number for your main meter and input your Customer Number
- Look for your **Account Number** in blue font
- Click your Account Number
- Look for the option at the top to “Link to Account”
- Input the Account Number for your irrigation meter and input your Customer Number

IF YOU NEED ASSISTANCE WITH REGISTERING FOR A NEW ACCOUNT OR ACCESSING AN EXISTING ACCOUNT, PLEASE CONTACT THE UTILITY BILLING DEPARTMENT AT 678-631-5338.